



Tel: 07516 110721

Send To:
iTechFixit
19 Addington Drive
South Beach
Blyth
Northumberland
NE24 3TH

Your Name	Your Email
Contactable number	If ebay your eBay username
Make Model colour	IMEI number
Order date	Order or ref number, eg. Paypal transaction number
To be able to test your device fully, remove your passcode or enter it here =	

Description of fault or repair required	Your address and postcode

Follow the instructions below to send in your device for repair.

1. Fill out the repair form correctly with your details, along with your eBay ID.
2. Send this form with your device to the above address. Send it with a service that requires a signature so to avoid any issues with us not receiving the device. Royal Mail "Special Delivery" or "1st or 2nd Class Signed For" is a good option.
3. Make sure to have backed up and saved your device data (if possible).
4. Once we receive your device we will enter all your details into our system. This will generate an order number that you will receive by e-mail. You can then track your order by entering your order number on the ORDER TRACKING page of our website.
5. Once the repair is completed your device will be shipped by "Royal Mail 1st Class Signed for service" and our website will be updated with your tracking details.